

# NOVATOP SYSTEM

## USE, MAINTENANCE, WARRANTY

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### APPLICATION

1. NOVATOP SOLID, ELEMENT, OPEN panels are mainly intended for the construction of walls, partitions and ceilings.
2. The recommended relative humidity of the environment in which the panels are installed is from 40 to 60% at 20°C.
3. Information on processing and assembly can be found in [the assembly instructions](#).
4. If the panels are not coated from the factory, we recommend treating the visual side of the interior with a suitable surface treatment intended for solid wood (glazing paints, oils, waxes for interiors), which significantly increases resistance to dirt and UV radiation. The technological procedure is governed by the instructions of the manufacturer of the selected coating. Untreated wood naturally darkens.

### MAINTENANCE

1. We recommend continuously removing dust and dirt on the surface of the visible sides of the panels with a dry cloth or a vacuum cleaner with an attachment (dust brush).
2. In the case of moderate soiling of the wooden surface, we recommend using a soft dry or moistened cloth or sponge, or using cleaning agents intended for wooden surfaces. Do not use excessive amounts of water.
3. Wooden surface damage that cannot be cleaned (alcohol marker, scratches) can be solved by gently sanding the affected area and then treating it with the same type of coating. The technological procedure is governed by the instructions of the manufacturer of the selected coating.  
**Warning:** When placing decorations, pictures, lights shelves, etc., it is necessary to take into account that, after a certain time, the UV radiation will „burn“ their contours, and the treatment of this place may be more demanding.
4. The panels need to be protected from moisture (air conditioning condensate, running or dripping water, etc.)

### WARNING

The producer assumes no liability for the damage of the product due to improper storage, processing, unsuitable use or non-observance of work procedures during the assembly.

### WARRANTY

1. The manufacturer is responsible for the quality, functionality and completeness of the goods delivered to the customer according to the framework purchase contract concluded between the supplier and the customer. The manufacturer provides a 10-year warranty on the functionality of the panels. The warranty period begins on the day of delivery of the goods to the customer and is based on the conditions specified in the specific purchase contract. Surface treatments conducted by the manufacturer are covered with a fixed two-year warranty.
2. The manufacturer is not liable for any defects of the goods due to any improper handling, installation or use of the elements, defects arising in connection with an excessive load on the elements during their use, and damage to the goods caused by force majeure or third parties, including the defects and subsequent damage caused by weather conditions during the construction. The manufacturer is not responsible for any defects that will occur with the panels (and the structure as a whole) as a result of errors in the project documentation (e.g. in terms of statics of the structure) and/or improper assembly of the structure, including failure to keep relative atmospheric humidity of the environment.
3. The recommended relative humidity of the environment in which the panels will be built is 40–60% at 20°C. The warranty does not apply to cracks in the wood that were created as a result of low humidity.
4. The warranty does not cover direct or indirect consequential damages caused by improper care and maintenance or wear and tear caused by normal use.
5. The warranty does not cover visual changes in the coating applied by the manufacturer, which should be considered as regular ageing changes, therefore a change in the colour of the coating or a decrease in gloss are not considered grounds for a complaint.

# NOVATOP ACOUSTIC USE, MAINTENANCE, WARRANTY

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## APPLICATION

1. NOVATOP acoustic panels are suitable for interior wall and ceiling cladding.
2. The recommended relative humidity of the environment in which the panels are installed is from 40 to 60% at 20°C.
3. The panels can be processed with suitable common woodworking tools and machines. More information [in the assembly instructions](#).
4. If the panels are not coated from the factory, we recommend treating them with a suitable surface treatment intended for solid wood interiors (glazing paints, oils, waxes), which significantly increases resistance to dirt and UV radiation. Untreated wood naturally darkens. The technological procedure is governed by the instructions of the manufacturer of the selected coating. We prefer water-based Adler glazing paints (p. 10–11); for veneered surfaces, we recommend a colourless finish.

## MAINTENANCE

1. We recommend regularly removing dust and dirt off the surface of the acoustic panels, gently with a vacuum cleaner. When cleaning, be careful not to mechanically damage the wooden surface of the panel and the absorber.
2. In the case of moderate soiling of the wooden surface, we recommend using a soft dry or moistened cloth or sponge, or using cleaning agents intended for wooden surfaces. Do not use excessive amounts of water.
3. Wooden surface damage that cannot be cleaned (alcohol marker, scratches) can be solved by gently sanding the affected area and then treating it with the same type of coating. Warning: When placing decorations, pictures, shelves, etc., it is necessary to take into account that, after a certain time, the UV radiation will „burn“ their contours, and the treatment of this place may be more demanding.
4. The panels need to be protected from moisture (air conditioning condensate, running or dripping water, etc.).

## WARNING

The producer assumes no liability for the damage of the product due to improper storage, processing, unsuitable use or non-observance of work procedures during the assembly.

## WARRANTY

As part of the general conditions, we guarantee that the NOVATOP ACOUSTIC panels will have the properties and quality corresponding to the product data sheets at the time of delivery. The warranty is valid for a fixed period of 2 years.